



E3 Connect Email Hosting Service

The E3 Connect hosting service was created to bring management and monitoring of customer's email under E3 control. It is clear that access to email both on and off the yacht is one of the most important communications elements of vessel operations and crew welfare.

What do we offer?

With a professional email hosting service, the service provider should offer the following:

- Domain registration, transfer, renewal.
- Website upload.
- Server based spam and virus protection.
- Interface with your email client (Outlook Express, Outlook)
- Add and remove mailboxes via your own admin panel.
- Remote mailbox access.
- Outgoing mail relay.
- Up to 25 mailboxes per account.
- Scalable service.
- Future proof technology.
- Disaster recovery.
- An escalation process for dealing with service failures.
- An auditing process at installation.
- Ongoing evaluation of your systems.
- One stop telephone support for the vessel's communications.

If you cannot get this level of support from your current email hosting provider, you should talk to E3.

What does it cost?

E3 Connect Hosting comes in three levels.

Level One:

- Single email address, 'vesselname@e3connect.tv'
- 1GB data storage.
- E3 first line support. (Hosting related failures)
- **Price: EUR 180 per annum**

Level Two:

- Up to 25 mailboxes.
- 2GB data storage.
- E3 first line support. (Hosting related failures)
- **Price: EUR 825.00 per year.**

Level Three:

- Up to 25 mailboxes.
- 3GB data storage.
- E3 first line support. (Hosting related failures)
- **Price: EUR1,200.00 per year. (plus EUR300.00 p.a. for each extra GB)**

E3 Second Line Support (which comprises):

- IT or communications systems related failures.
- Expert telephone support.
- Price: EUR80.00 per hour. (which will be quoted in advance if not covered by service levels above).



Order Form

(Please fax to +34 971 404 431 or scan and email to info@e3s.com)

Hosting Product:

Hosting package:	Details:	Price:	Total:
Level 1	yachtname@e3connect.tv Yacht Name:	EUR 180 per year	
Level 2	Domain name: @yacht.....com Yacht Name:	EUR825.00 per year	
Level 3	Domain name: @yacht.....com Yacht Name:	EUR1200.00 per year	

How do I pay?

Visa / Mastercard Only – Card Number	
Name on card:	
Expiry date:	___ / ___
Security code (3 digits on sig strip)	

What other information does E3 need to complete my order?

Your company details. (This is a legal requirement)

Company Name:	
Address:	
Town / City:	
State / County:	
Post Code / ZIP:	
Country:	
VAT/IVA/TVA/MwSt No.	
Telephone Fixed Line:	
Fax:	
Email (Business):	

Name:

Signature:

Date: / /

(Subject to E3 Connect terms and conditions copies available on <http://www.e3connect.tv/documents/E3ConnectTermsandConditions.pdf>)